



Onsite Badging User Manual
2024

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Assemble Kiosk



Configuration of the Badge Printer App

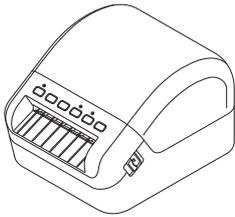


Replace the Printer Badge Roll



1. Unpack the Label Printer Brother QL-111NWB

Check that the package contains the following items before using the Label Printer.
If any item is missing or damaged, contact your Brother dealer.



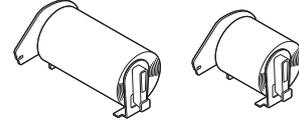
Label Printer



Black AC Power Cord
(The plug may differ by country.)



White USB Cable



DK Roll (starter roll)

The Printer will be loaded with the print roll.

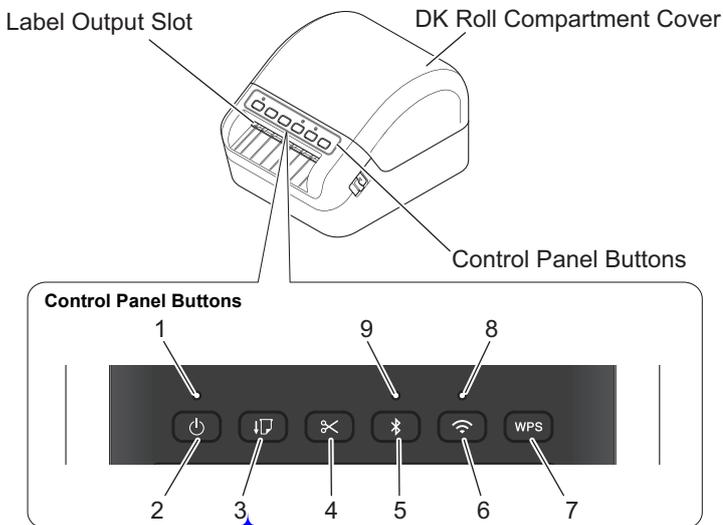
NOTE

The Brother QL-1110NWB includes the following two starter rolls:

- One starter roll of DK Die-cut 4.07" x 6.4" (103 mm x 164 mm) (40 labels)
- One starter roll of DK Continuous Length Black (2.4" (62 mm))

2. Parts Description

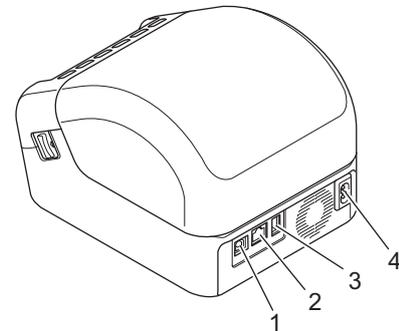
■ Front



1. Status LED
2. Power Button
3. Feed Button
4. Cutter Button
5. Bluetooth Button

6. Wi-Fi Button
7. WPS Button
8. Wi-Fi LED
9. Bluetooth LED

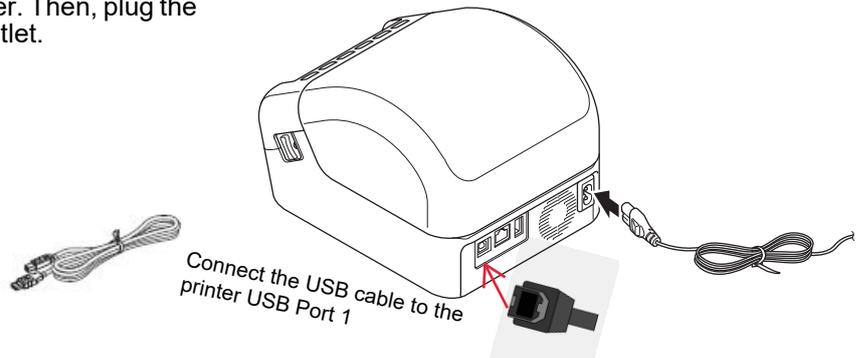
■ Rear



1. USB Port
2. LAN Port
3. USB Host Port
4. AC Power Port

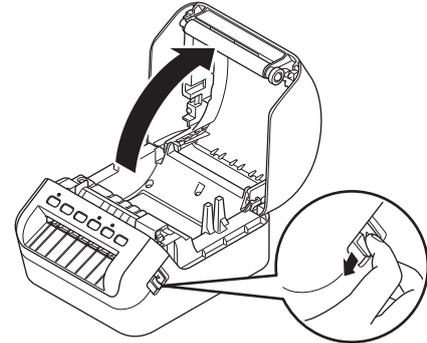
3. Connect the Power Cord to the Brother Printer

Connect the AC Power Cord to the Label Printer. Then, plug the AC Power Cord into a grounded AC power outlet.



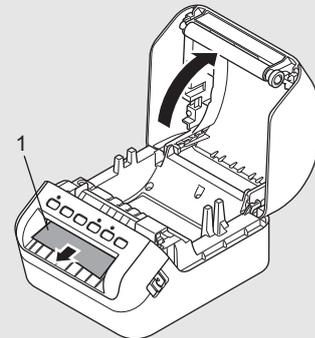
4. Load the DK Roll in the printer (note printer will be loaded on delivery)

1. Make sure that the Label Printer is turned Off.
2. Pull the release levers on both sides of the Label Printer to unlock the DK Roll Compartment Cover.
 - Hold the Label Printer by the front, and firmly lift the DK Roll Compartment Cover to open it.

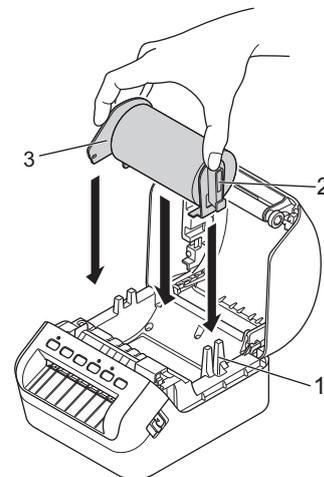


! IMPORTANT

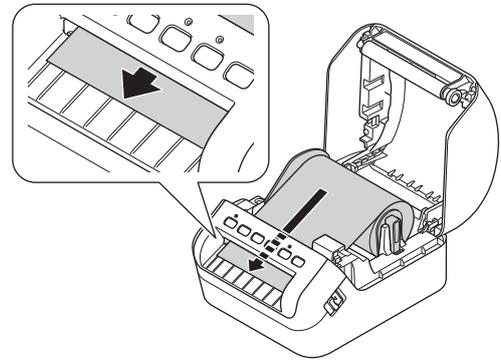
Before using the Label Printer, remove the protective sheet (1) from the Label Output Slot.



3. Place the DK Roll into the Roll Spool Guide (1).
 - Make sure that the Roll Spool Arm (2) is inserted firmly in the Roll Spool Guide.
 - Make sure the Stabilizer (3) slides into the notch in the Label Printer.

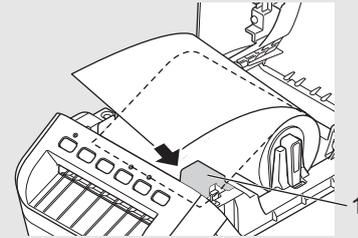


- 4.** Thread the DK Roll through the Label Printer.
- Align the edge of the DK Roll with the upright edge of the Label Output Slot.
 - Check that the DK Roll is threaded straight so that the labels will not be skewed.
 - Push the first label through the Label Output Slot until the end comes out of the Slot as shown.

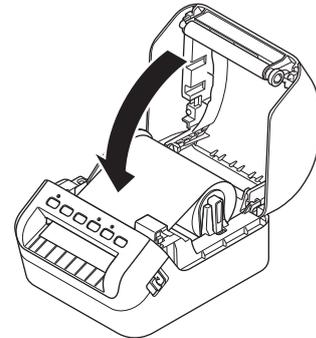


 **NOTE**

If you have difficulty inserting the first label, try inserting from the side under the sensor (1).



- 5.** Close the DK Roll Compartment Cover.



 **IMPORTANT**

- Do not leave any printed labels in the Label Printer. Doing so will cause the labels to jam.
- When not in use, remove any DK Rolls from inside the Label Printer and close the DK Roll Compartment Cover to prevent dust and debris from accumulating in the Label Printer.

Assembly Instructional Video:

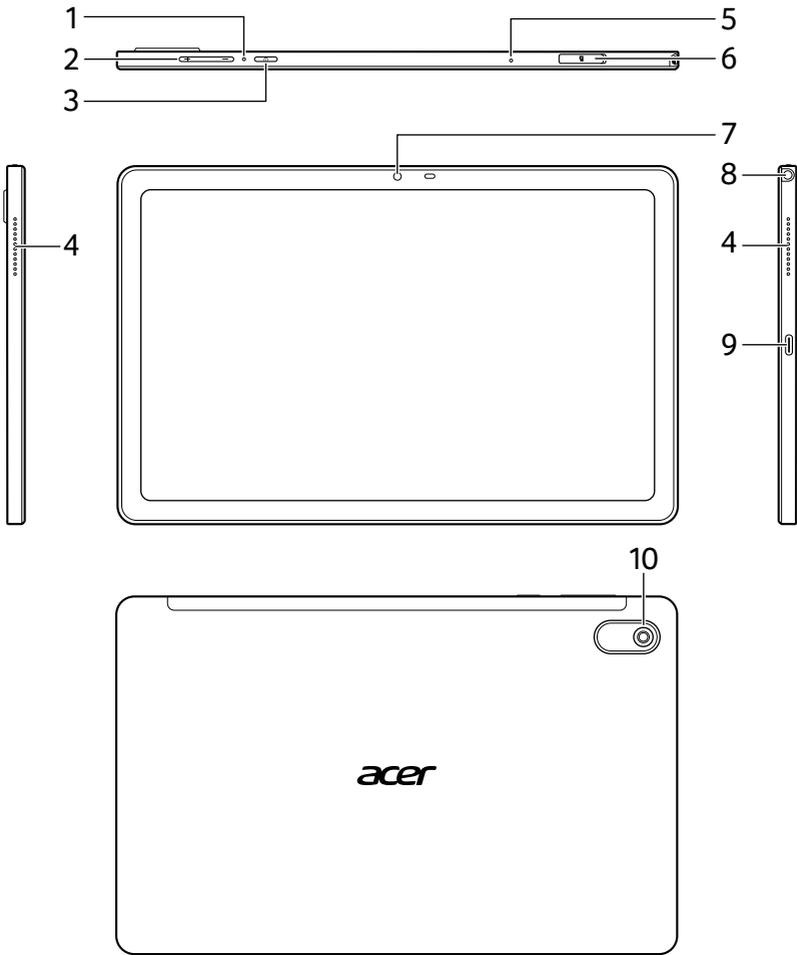


Badge Roll Replacement Video:



5. Diagram of the Tablet

1. Views

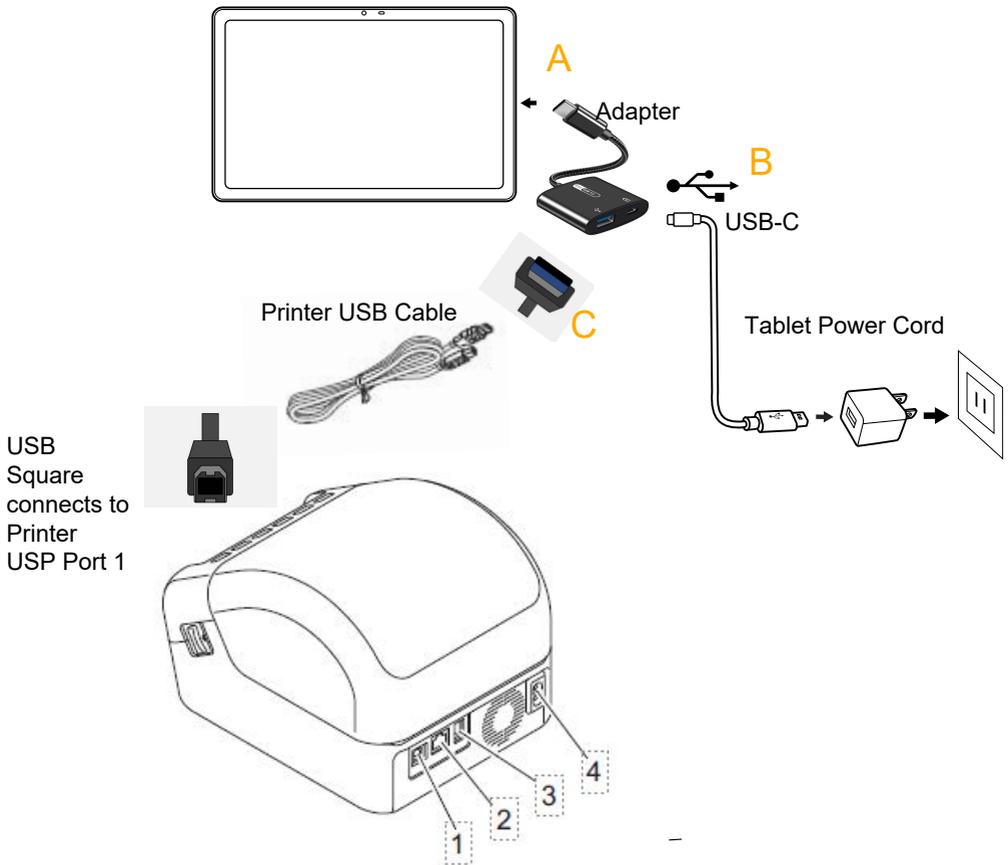


No.	Item	Description
1	Reset hole	Insert a paperclip into the hole to reboot the tablet.
2	Volume control key	Increases and decreases the tablet volume.

No.	Item	Description
3	Power button	Long press to turn the tablet on, press briefly to turn the screen on/off or enter sleep mode; press and hold to turn the tablet off.
4	Speakers	Delivers stereo audio output.
5	Microphone	Receives audio for voice searches, video chats and Internet calls.
6	MicroSD card slot	Insert a microSD card into the slot.
7	Front-facing camera	A 5-megapixel camera for video chats and selfies.
8	3.5 mm headphone jack	Connects to stereo headphones.
9	USB Type-C port	Connects to a computer via a USB cable. Also serves as the charging port for the AC adapter.
10	Rear-facing camera	A 8-megapixel camera for taking high-resolution images.

6. Connect the Tablet to the Power Cord and Printer

- A) Connect the Adapter to the tablet
- B) Connect the power cord
- C) Connect the USB Printer Cable to the Adapter



9. Turn Power On/Off

A. Power On the Tablet and swipe up from the bottom.

Waking your tablet

If the screen is black or timed out, simply tap the screen to wake the device up.

Shutting down your tablet

If you won't use your tablet for an extended period of time, turn it off to save battery power. To turn off your tablet (even when locked), press and hold the power button until a menu displays (about one second). Tap **Power off** and confirm the shut down. To force a shutdown, press and hold the power button until the tablet shuts down (about four seconds).

NOTE: Power on the Tablet and connect to WIFI (step 10 below), prior to turning on the printer.



Note

If your device's battery gets too hot, you will be notified and advised to turn off the device. If you fail to turn it off, it will shut down automatically.

B. Brother Printer

On: Press the Power (⏻) Button to turn the Label Printer On. The Status LED turns green.

⚠ IMPORTANT

Press the **Feed** ↴ **Button** to align the end of the DK Roll.

Off: Press and hold the Power (⏻) Button again to turn the Label Printer Off.

⚠ IMPORTANT

When turning the Label Printer Off, do not disconnect the AC Power Cord until the orange Status LED turns Off.

NOTE: see section 11 for more details on **LED Indications**

10. Connect the Tablet to the Wifi

A. From the homescreen tap the Settings icon.



B. From settings select Network and Internet, select Wi-fi to see available wifi networks and connect.



11. Configure the Badge Printer App



12. Brother Printer LED Indications

The indicators light and flash to indicate the Label Printer's status.

Status LED	Condition
Not lit	Power is Off
Steady green light	The Label Printer is in one of the following modes: <ul style="list-style-type: none"> • Idle mode • Initializing mode • Feeding mode • Printing mode • Cutting mode • Mass storage mode • WPS setting mode
Flashing green light	The Label Printer is doing one of the following: <ul style="list-style-type: none"> • Receiving data • Canceling the print job
Steady orange light	One of the following is occurring: <ul style="list-style-type: none"> • The DK Roll Compartment Cover is open. Close the DK Roll Compartment Cover correctly. • Resetting mode is on. The Cutter (✂) Button was pressed while resetting. For more information on resetting the Label Printer, see the User's Guide. • Label Printer is in System off mode
Flashing orange light	If the orange light flashes at 0.5 second intervals continuously, the Label Printer is in Cooling mode If the orange light flashes at 0.5 second intervals three times, the Label Printer is being discovered by another device.
Steady red light	The Label Printer is in Boot mode Contact Brother Customer Service.
Flashing red light	If the red light flashes at one second intervals, one of the following errors has occurred: <ul style="list-style-type: none"> • Roll end error • No media error • Wrong media error • Feed error • Cover open error • Transferred data error • Memory full error • Access Point connection error If the red light is off for one second, flashes twice rapidly*, and goes off again, then one of the following errors has occurred: <ul style="list-style-type: none"> • Cutter error • Mass storage error • USB host power supply excessive voltage error • USB host unsupported device connection error If the red light flashes at a rate of one second off, rapidly* on, rapidly off, rapidly on, rapidly off, rapidly on, then a USB host hub connection error has occurred. If the red light flashes rapidly*, there is a system error. When you press a button other than the Power (⏻) Button, the flash pattern changes according to the cause of the error. Contact Brother Customer Service.

* Rapidly = at 0.3 second intervals.



See the Troubleshooting section in this guide for tips on how to fix errors.

Wi-Fi LED

Wi-Fi LED	Condition
Not lit	Wi-Fi is off
Steady green light	Wi-Fi is on and connected.
Flashing green light	If the green light is on for one second, off for two seconds, and then repeats, the Wi-Fi is on but not connected.

Bluetooth LED

Bluetooth	Condition
Not lit	Bluetooth is off
Steady blue light	Bluetooth is on.
Flashing blue light	If the blue light flashes at 0.5 second intervals, the Label Printer is Pairing. If the blue light flashes at 1 second intervals, the Label Printer is automatically reconnecting.

Brother 111 B Specifications

■ Product specifications

Items	Specifications
Printing method	Direct thermal printing via thermal head
Interface	USB / Wireless LAN / Wired LAN / Bluetooth
Size	W:6.70" x H:5.95" x D:8.75" (W:170 x H:151 x D:222 mm)
Weight	Approx. 3.83 lb (1735 g) (without DK Rolls)

■ Operating environment

Items	Specifications
Operating temperature	50°F to 95°F (10°C to 35°C)
Operating humidity	20% to 80% (Maximum wet-bulb temperature 80.6°F (27°C))

12. Brother Printer Troubleshooting

Problem	Solution
The Status LED is not lit.	■ Check that the AC Power Cord is inserted. If it is inserted correctly, try plugging it into another AC power outlet.
The Label Printer does not print, or a printing error is received.	■ Check that the USB Cable is connected securely. ■ Remove the DK Roll and reinsert it. ■ Check that there is enough DK Roll remaining. ■ Make sure that the DK Roll Compartment Cover is closed. ■ Turn off the Label Printer and then turn it on again. If there is still a problem, contact your Brother dealer. ■ If the Label Printer is connected via a USB hub, try connecting it directly to the computer. If not, try connecting it to a different USB Port.
A data transmission error appears on the computer.	■ Check that the correct port is selected from the "Print to the following port" list in the Printer Properties dialog box. ■ Wait until the Status LED stops flashing and then try printing again.
The label is not ejected correctly after printing.	■ Check that the Label Output Slot is not blocked. ■ Check that the DK Roll is set correctly by removing the DK Roll and reinstalling it. ■ Ensure that the DK Roll Compartment Cover is closed correctly.
Labels are jammed in the cutter.	■ Contact Brother Customer Service.
Cutter error	■ If a cutter error occurs, keep the DK Roll Compartment Cover closed and press the Power (⏻) Button. The cutter moves back to the normal position and the Label Printer turns off automatically. After the Label Printer is Off, check the Label Output Slot and remove any jammed labels.
Unable to reset an error.	To reset an error: 1. Open the DK Roll Compartment Cover, and then close it. 2. If the error is not reset, press the Cutter (✂) Button. 3. If the error is not reset, turn off the Label Printer, and then turn it on again. 4. If the error is not reset, contact Brother Customer Service.

13. Acer Tablet FAQ / Troubleshooting

This section lists frequently asked questions that may arise during the use of your tablet, and gives easy answers and solutions to these questions.

Aspect	Question	Answer
Audio	Why is there no sound coming from the device?	If the headset is plugged into the device, the speaker is automatically shut off. Disconnect the headset. Check that the device volume setting is not muted. Check that the volume control is not at its lowest setting.
Memory	Why do I have less storage than the specifications say?	A small amount of memory is reserved for system security.
Multimedia files	Why can't I view my picture files?	You may be trying to view an image that is not supported. Try a different app.
	Why can't I view my video files?	You may be trying to view a video that is not supported. Try a different app.
	Why can't I play my music files?	You may be trying to play a file that is not supported. Try a different app.
System information and performance	How do I check the OS version of my device?	Open Settings > About tablet to check the OS version (Kernel/build number) and other hardware and software information.
	Where can I find my serial number ID?	Open Settings > About tablet > Device Information .

Aspect	Question	Answer
Power	I couldn't turn on the device.	The battery power may be depleted. Recharge the device.
Storage	How do I check memory status?	To check storage status, go to Settings > Storage .
	What do I do when my device's internal storage is full or almost full?	You may need to delete installed apps or move media files to the microSD card.
Unlock pattern, PIN, or password	I forgot my unlock pattern, PIN, or password.	You must reset and restore your tablet. If this option is not available, please contact your local Acer service center.
Heat	The tablet heats up when charging or operating for a long period.	It is normal for the device to heat up when charging. When charging is complete, it will return to its normal temperature. It is also normal for the tablet to heat up during long periods of use, such as watching a video or playing a game. All Acer tablets are factory-tested before release.

Other sources of help

For information on:	Refer to:
Up-to-date information regarding your tablet	www.acer.com
Service enquiries	support.acer.com